Business Plans indicators 2023 - 24

Housing that meets your needs			
Measure Name	**Director/AD**	**Reported**	**Target**
Number of Homeless Households living in Temporary Accommodation (TA)	Nicola Riley Yvonne Rees	Monthly	Target - up to 40 monthly / Tolerance 45 Amber 50 Red
Referrals for major disability adaptions (urgent or high need) processed & approved within 12 weeks	Nicola Riley Yvonne Rees	Quarterly	Target - 80% / Tolerances 69% Amber 59% Red
Homes improved through enforcement action	Nicola Riley Yvonne Rees	Monthly	Indicator no target
Number of affordable homes delivered	Nicola Riley Yvonne Rees	Quarterly	Target per quarter – 36/ Tolerances up to 30 Amber, less than 26 Red
Number of Housing Standards interventions	Nicola Riley Yvonne Rees	Monthly	Indicator no target
Average time taken to process Housing Benefit New Claims and council tax reduction	Michael Furness Stephen Hinds	Monthly	Target - 18 days monthly / Tolerances up to 31 days Amber, 36 days red (tolerance aligned to those set against this measure centrally)
Average time taken to process Housing Benefit Change Events and council tax reduction	Michael Furness Stephen Hinds	Monthly	Target - 8 days monthly / Tolerances 17 days Amber, 23 days Red (tolerance aligned to those set against this measure centrally)
% of Major Planning Applications determined to National Indicator	David Peckford Ian Boll	Quarterly	60% tolerances as per last year
% of Non-Major Planning Applications determined to National Indicator	David Peckford Ian Boll	Quarterly	70% tolerances as per last year
% of Major Applications overturned at appeal	David Peckford Ian Boll	Quarterly	10% tolerances as per last year
% of Non-Major Applications overturned at appeal	David Peckford Ian Boll	Quarterly	10% tolerances as per last year
Maintain 5 year land supply	David Peckford Ian Boll	Biannual (July and September)	Target 5 - 10% off target Amber, greater than 10% Red
Net Additional Housing Completions to meet Cherwell needs	David Peckford Ian Boll	Quarterly	Target - 285.5 / Tolerance 20% Amber 21% plus Red

An enterprising economy with strong & vibrant local centres			
Measure Name	**Director/AD**	**Reported**	**Target**
Deliver the CDC elements of Future Oxfordshire Partnership 'Homes from Infrastructure' workstream	Ian Boll Robert Jolley	Quarterly	Reports on progress of FOP proposed housing developments (NB reporting on milestone targets is not suitable, because CDC is not directly delivering.)
Develop and adopt the Business Vision 2050 Programme	Ian Boll Robert Jolley	Quarterly	Q1- Undertake stakeholder engagement and consultation process. Q2- Obtain corporate approval for Banbury Vision 2050 Q3- Appoint consultants to prepare Banbury Vision 2050 Delivery Plan Q4- Obtain corporate approval for and adopt Banbury Vision 2050 Delivery Plan
Transform Bicester Market Square through Public realm & Environmental Improvement Project	Ian Boll Robert Jolley	Quarterly	Q1- Obtain corporate approval for Business Plan Q2- Appoint design consultants and stakeholder engagement specialists. Q3- Undertake stakeholder engagement and consultation process. Q4- Obtain corporate approval of final designs
% of Council Tax collected, increase Council Tax Base	Michael Furness Stephen Hinds	Monthly	97% Target for end of year
% of Business Rates collected, increasing NNDR Base.	Michael Furness Stephen Hinds	Monthly	Target - 97% Tolerance / TBA Currently set to trigger amber if not exactly on target and red at 10% below target
% of Building Regulations Applications acknowledged to within 3 working days of deposit	David Peckford Ian Boll	Quarterly	Target - 80% / Tolerance 75% Amber, Red 72%
% of valid Full Plan Applications determined or checked within 25 working days of deposit	David Peckford Ian Boll	Quarterly	Target - 90% / Tolerance 85% amber 81%% red

Supporting on Environmental Sustainability			
Measure Name	**Director/AD**	**Reported**	**Target**
Work with partners to deliver initiatives to improve air quality in the District	Ian Boll Richard Webb	Quarterly	Milestones to be added for relevant quarters of the year
Promote the green economy	Ed Potter Ian Boll	Quarterly	Milestones to be added for relevant quarters of the year
% Waste Recycled & Composted	Ed Potter Ian Boll	Rolling 3 month	Target - 55% / Tolerance 52% Amber - 49% Red
Tonnes of waste recycled	Ed Potter Ian Boll	Rolling 3 month	Indicator
Tonnes of waste composted	Ed Potter Ian Boll	Rolling 3 month	Indicator
Tonnes of residual household waste collected	Ed Potter Ian Boll	Rolling 3 month	Indicator
% of fleet miles in electric/0 carbon	Ed Potter Ian Boll	Monthly	To be confirmed
Number of garden waste subscriptions	Ed Potter Ian Boll	Monthly	Indicator from which future measures will be considered

Healthy, resilient, and engaged communities			
Measure Name	**Director/AD**	**Reported**	**Target**
Number of illegal Fly Tips	Ian Boll Richard Webb	Monthly	Indicator
Number of enforcement notices issued	Ian Boll Richard Webb	Monthly	Indicator
Support Community Safety and Reduce Anti-Social Behaviour	Ian Boll Richard Webb	Monthly	Milestones/targets to be added for relevant quarters
Improve Leisure & Community Facilities in line with agreed Capital Programme	Nicola Riley Yvonne Rees	Quarterly	Indicator
Support and Safeguard Vulnerable People	Nicola Riley Yvonne Rees	Quarterly	Indicator
Number of Visits/Usage of contracted & directly managed sports facilities	Nicola Riley Yvonne Rees	Monthly	April 104,161 May 111,054 June 105,558 July 109,753 Aug 109,999 Sept 114,677 Oct 115,030 Nov 123,714 Dec 87,840 Jan 136,700 Feb 109,603 Mar 120,577
Number of individuals registered for You Move	Nicola Riley Yvonne Rees	Quarterly	Target 200 by the end of year
Number of young people who participated in Youth Activator activities	Nicola Riley Yvonne Rees	Quarterly	Target 150 by the end of year
% of due high risk food inspections completed	Ian Boll Richard Webb	Quarterly	Target - 100% / Tolerance 90% Amber - 80% Red